



# Case Study

## Switch4Schools at Emerald North State School

From Reaction to Proaction: Embedding Emotional Literacy and Real Time Support

### Main Challenge

In early 2024, Emerald North State School faced rising behaviour incidents and low confidence among staff in managing student wellbeing:



### Intervention

With leadership from Annabelle Kent, the school introduced a multi-tiered wellbeing strategy centred around the Switch4Schools platform:

Twice daily emotional checkins for all students

Real time wellbeing dashboards for support staff

Scope and sequence for social emotional learning (SEL)

Parent engagement sessions, including one with platform founder

### Contact

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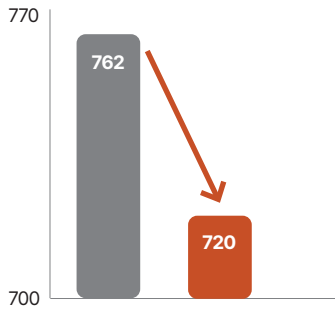
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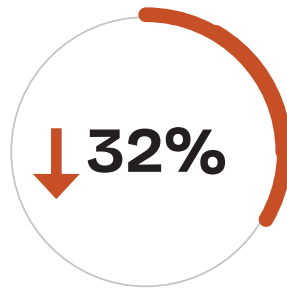
Campbell Street, Emerald Qld 4720

# Key Results

Switch4Schools helped Emerald North State School move from reactive discipline to proactive, data informed wellbeing support, resulting in measurable gains in behaviour, engagement, and student safety.



**Major and minor behaviour incidents dropped**



**SDA (Suspension) rate reduction**



**Increased positive behaviour recognition**

## Sustained Systemic Change

### Proactive staff



New Positive Engagement Group (PEG) meetings use Switch4Schools data to guide fortnightly wellbeing focus

### Data informed practice



Staff, Chaplain, Youth Worker, and Guidance Officer use dashboards for early intervention

### Stronger community



Strengthened family partnerships and transparency in student support

# Testimonial



We love the fact that this program doesn't just give us data, but gives us rich information so that we can be proactive in supporting our students. Additionally, it empowers students with practical strategies to understand and regulate the emotions they feel.

